

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:1826
ANSWERED ON:15.12.2003
REMOVAL OF SUGGESTION COUNTERS
AMBATI BRAHMANAIAH

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether AAI (Airports Authority of India) has ordered for removal of all grievance and suggestion counters from all major airports;
- (b) if so, the reasons therefor; and
- (c) the steps proposed by the Government to enquire into such actions?

Answer

MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI RAJIV PRATAP RUDY)

- (a) No, Sir.
- (b) & (c) Do not arise.